



BATSICCHA

Brisbane Aboriginal & Torres Strait Islander
Community Controlled Housing Authority

Brisbane Aboriginal & Torres Strait Islander Community Controlled Housing Authority (BATSICCHA) Community Services Directory - Brisbane Local Government Area

Updated June 2019

Crisis response / summary referral guide

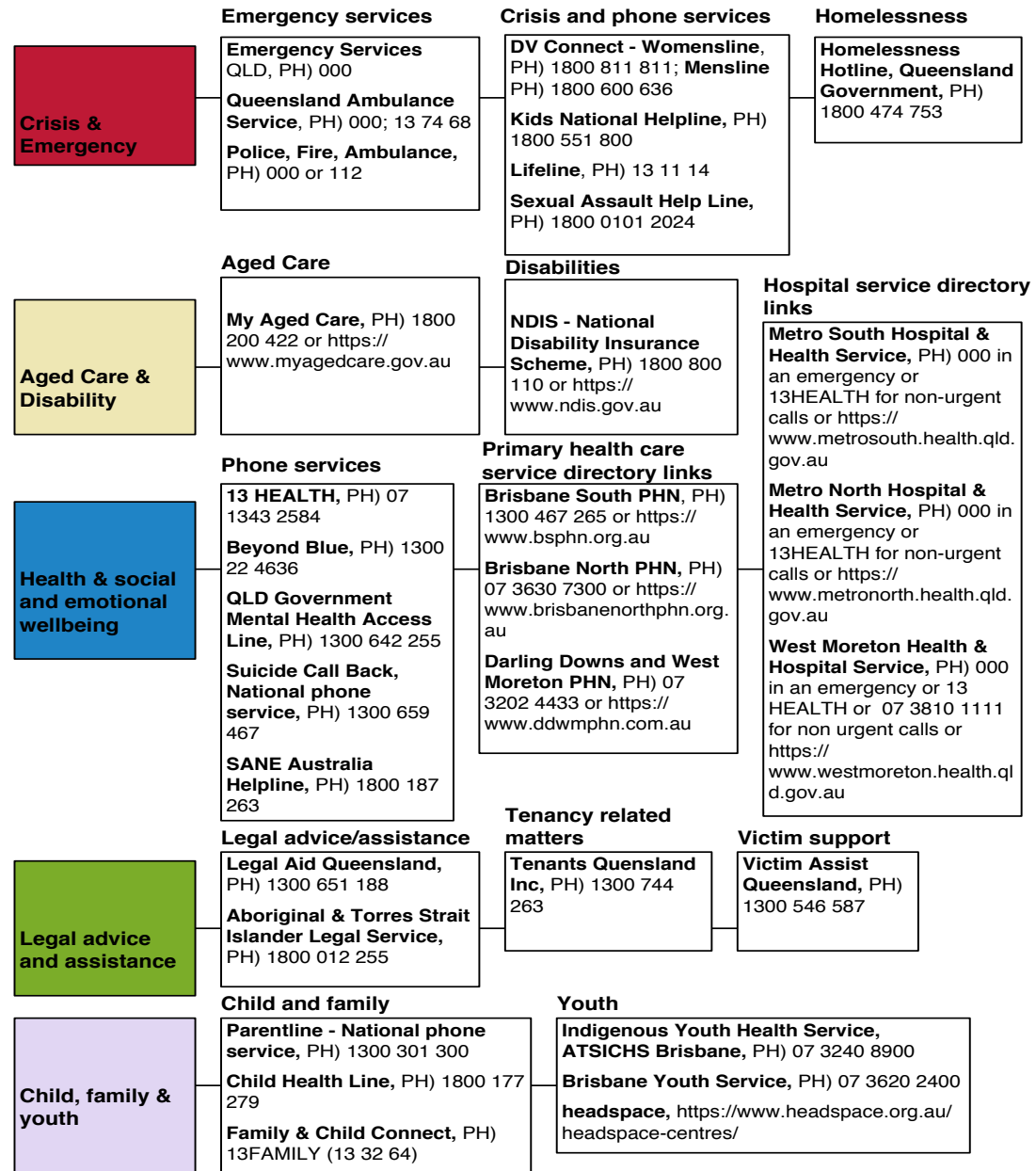




Table of Contents

CRISIS RESPONSE / SUMMARY REFERRAL GUIDE	2
BATSICCHA COMMUNITY SERVICES DIRECTORY – BRISBANE LOCAL GOVERNMENT AREA (LGA)	4
CRISIS & EMERGENCY SERVICES	4
HOUSING	6
AGED CARE	10
DISABILITY SERVICES	10
HEALTH SERVICES	10
ANIMAL SERVICES	12
COUNSELLING AND SOCIAL AND EMOTIONAL WELLBEING SERVICES	13
LEGAL ASSISTANCE AND INFORMATION	15
WELFARE AND GENERAL COMMUNITY RELIEF	19
YOUTH SERVICES	21
CHILD AND FAMILY SERVICES	25
DRUG AND ALCOHOL SERVICES	26
CULTURAL SERVICES	28

BATSICCHA Community Services Directory – Brisbane Local Government Area (LGA)

Service category	Provider	Services offered	Location	Contact (Ph)	Website
Crisis & Emergency Services	Emergency Services Queensland	Emergency services	Not applicable	000	Not applicable
	3 rd Space Brisbane	Support for individuals and families experiencing homelessness or doing it tough. Emergency relief includes food parcels and clothing.	505 Brunswick Street, Fortitude Valley QLD 4006	07 3254 1144	https://3rdspace.org.au/
	DV Connect and Family Violence – Men’s line	Offer professional counselling and information	Not applicable	1800 600 636	http://www.dvconnect.org/mensline/
	DV Connect and Family Violence – Women’s Line	Offer professional counselling and information	Not applicable	1800 811 811	http://www.dvconnect.org/womensline/
	Lifeline – National phone service	Lifeline connects people with care by providing crisis support and suicide prevention services	Not applicable	13 11 14	https://www.lifeline.org.au/
	Policelink	For non-urgent incidents	200 Roma Street, Brisbane QLD 4000	13 14 44	https://www.police.qld.gov.au/programs/policelink/
	Queensland	Provide pre-hospital patient	Not applicable	000; 13 74 68	https://www.ambulance.qld.

Service category	Provider	Services offered	Location	Contact (Ph)	Website
	Ambulance Service	care and emergency transport			gov.au/index.html
	Salvation Army QLD phone service	Provide food vouchers and emergency assistance and linkage to respective local centres that they operate.	Not applicable	07 3222 6666	https://www.salvationarmy.org.au/
	13 HEALTH – Queensland phone service	For non-emergencies. 24hour health line.	Not applicable	07 1343 2584	https://www.qld.gov.au/health/contacts/advice/13health
	Police/Fire/Ambulance	Emergency services	Not applicable	000; 112	Not applicable
	Energex	Electricity interruptions and updates	Not applicable	13 62 62	https://www.energex.com.au/
	Homelessness Hotline, Queensland State Government	Phone information and referral service for people experiencing homelessness.	Not applicable	1800 474 753	http://www.qld.gov.au/housing/emergency-temporary-accommodation/homeless-persons-information-qld
	Kids National Helpline	Free 24hour counselling service for Australian kids and young people aged 5-25years. Help available via phone, email or web.	Not applicable	1800 551 800	https://kidshelpline.com.au/kids
	Sexual Assault Help Line	Statewide crisis counselling, support, referral and information helpline for women who have experienced sexual violence.	Not applicable	1800 0101 2024	Not applicable

Service category	Provider	Services offered	Location	Contact (Ph)	Website
Housing	Aboriginal Hostels Ltd. Brisbane	Provide temporary accommodation and access to hospitals and schools	15 th Floor, Samuel Griffith Place, 340 Adelaide Street, Brisbane City 4000	07 3221 3866	http://www.ahl.gov.au/
	Georgina Hostel	Accommodation for frail or aged persons. 24 bed facility.	694 Wynnum Road, Morningside QLD 4170	07 3395 6888	Not applicable
	Kiah Health Support Services	Transport and accommodation services to Aboriginal and Torres Strait Islander patients and escorts coming to Brisbane hospitals from rural and remote communities ⁸	35 Allen Street, Hamilton QLD 4007	07 3314 8330	https://sites.google.com/kiahhealth.com/mma/home
	Murrie Watch Aboriginal and Torres Strait Islander Corporation	Diversion from custody program; cell visitors program; local justice program; and homelessness services	15 Hubert Street, Woolloongabba	07 3891 2822	Not applicable
	Australian Red Cross	Provide low cost accommodation services	49 Park Road, Milton QLD 4064	07 3367 7222; 1300 554 419	http://www.redcross.org.au
	BRIC Housing	Housing accommodation to low income single men and women over 18years	593 Boundary Street, Spring Hill QLD 4000	07 3230 5555	https://www.bric.org.au
	Buranda Housing Service Centre, QLD	Queensland Department of Housing and Public Works housing services	Buranda Housing Service Centre, 221	07 3873 7700	http://www.hpw.qld.gov.au

Service category	Provider	Services offered	Location	Contact (Ph)	Website
	Department of Housing and Public Works		Logan Road, Woolloongabba QLD 4102		
	Chermside Housing Service Centre, QLD Department of Housing and Public Works	Queensland Department of Housing and Public Works housing services	Level 3, 18 Banfield Street, Chermside QLD 4032	07 3917 4600	http://www.hpw.qld.gov.au
	Fortitude Valley Housing Service Centre, Department of Housing and Public Works	Queensland Department of Housing and Public Works housing services	Level 7, Green Square North Tower, 515 Saint Paul's Terrace, Fortitude Valley QLD 4006	07 3034 6500	http://www.hpw.qld.gov.au
	Inala Housing Service Centre, QLD Department of Housing and Public Works	Queensland Department of Housing and Public Works housing services	Level 1, Wirraway Parade, Inala QLD 4077	07 3362 9200	http://www.hpw.qld.gov.au
	Homelessness Hotline, QLD Government	Phone information and referral service for people experiencing homelessness	Not applicable	1800 474 753	https://www.qld.gov.au/housing/emergency-temporary-accommodation/homeless-persons-information-qld
	Jacaranda Housing	Community housing provider	74 Cleveland Street, Greenslopes QLD 4120	07 3847 7177	http://www.jacarandahousing.com.au

Service category	Provider	Services offered	Location	Contact (Ph)	Website
	Kyabra Community Association Inc.	Supported accommodation in select suburbs of Brisbane's Southside. Not crisis accommodation.	Kyabra Street, Runcorn QLD 4113	07 3373 9499	http://www.kyabra.org/
	Mangrove Housing Limited	Provider of affordable housing options in locations across Brisbane (Redlands, Logan, Ipswich, Beaudesert)	Unit 60, Andrew Street, Wynnum QLD 4178	07 3893 3299	https://www.mangrovehousing.com.au
	Micah Projects	Assist individuals and families currently experiencing homelessness, or at risk of homelessness	Ground Floor, 162 Boundary Street, West End QLD 4101	07 3029 7000	https://www.micahprojects.org.au
	North West Youth Accommodation Service Inc.	Specialist Homelessness Service. Provide independent accommodation that is externally supported to young people for 6-12months.	Shop 5/12 Blackwood Street, Mitchelton QLD 4053	07 3855 5233	https://www.nwyas.org.au
	Ozcare Homelessness Hostel (Men) – South Brisbane	Temporary accommodation and flexible support	48 Peel Street, South Brisbane QLD 4101	1800 692 273	https://www.ozcare.org.au
	Street Swags Head Office	Street Swags provide waterproof, basic shelter to people experiencing homelessness	Unit 9, 477 Waterworks Road, Ashgrove QLD 4060	07 3366 5126	https://www.streetswags.org/
	The Lodge Youth Support Service Inc.	Provide medium to long-term accommodation and support to homeless, disadvantaged and at risk young people aged 16-25 years	106 Peary Street, Northgate QLD 4013	07 3266 2155	Not applicable

Service category	Provider	Services offered	Location	Contact (Ph)	Website
	Wesley Mission Queensland – Brisbane Relief Hub	Support youth 12-21years who are homeless or at risk of homelessness, and residing within Inala and surrounding suburbs	11A Southampton Road, Ellen Grove QLD 4078	07 3151 6666; 1300 920 865	https://www.wmq.or.gau/Home
	Youth Housing Project	Provide externally supported accommodation for young people 16-21years in inner Northern suburbs of Brisbane	246 Sandgate Road, Albion QLD 4010	07 3256 0241	https://www.yhp.org.au
	Zig Zag Young Women Resource Centre	Operate a medium-term supported accommodation service for young women aged 16-25years and their children	575 Old Cleveland Road, Camp Hill QLD 4152	07 3843 1823	https://www.zigzag.org.au
	Zillmere Family Accommodation Program	Provide short to medium term accommodation for families in special need of support and case management	54 Handford Road, Zillmere QLD 4034	07 3865 2880	Not applicable

Service category	Provider	Services offered	Location	Contact (Ph)	Website
Aged Care	My Aged Care	My Aged care phone line and website can help people access services and find information in one location	Not applicable	1800 200 422	https://www.myagedcare.gov.au
Disability services	NDIS – National Disability Insurance Scheme	Phone and web-based services, providing information and linkage to NDIS services/providers	Not applicable	1800 800 110	https://www.ndis.gov.au
Health services	Aboriginal and Torres Strait Islander Community Health Service (ATSICHS) Brisbane - Woolloongabba	GP services; dental; child, family & maternal health; diabetes treatment and education; ophthalmology; optometry; podiatry; and dietary. ATSICHS also operate an aged care facility, family and child safety services, social and emotional wellbeing and a youth service.	55 Annerley Road, Woolloongabba QLD 4102	(07) 3240 8900	https://atsichsbrisbane.org.au/
	Aboriginal and Torres Strait Islander Community Health Service (ATSICHS) Brisbane - Northgate	GP services; dental; child, family & maternal health; diabetes treatment and education; ophthalmology; optometry; podiatry; and dietary. ATSICHS also operate an aged care facility, family and child safety services, social and emotional wellbeing and a youth service.	313 Melton Road, Northgate QLD 4013	(07) 3240 8900	https://atsichsbrisbane.org.au/

Service category	Provider	Services offered	Location	Contact (Ph)	Website
	Aboriginal and Torres Strait Islander Community Health Service (ATSICHS) Brisbane – Acacia Ridge	GP services; dental; child, family & maternal health; diabetes treatment and education; ophthalmology; optometry; podiatry; and dietary. ATSICHS also operate an aged care facility, family and child safety services, social and emotional wellbeing and a youth service.	1277 Beaudesert Road, Acacia Ridge QLD 4110	(07) 3029 6502	https://atsichsbrisbane.org.au/
	Southern QLD Centre of Excellence in Aboriginal and Torres Strait Islander Primary Health Care - Inala	Primary Health Care services	37 Wirraway Parade, Inala QLD 4077	(07) 3101 4222	Not applicable
	Yulu-Burri-Ba Aboriginal Corporation for Community Health	Comprehensive primary health care services	85 Edith Street, Wynnum QLD 4178	(07) 3164 5800	https://www.ybb.com.au/
	Metro South Hospital & Health Service	Full listing of services, centres and hospitals within the Metro South Hospital & Health Service District	Not applicable	In an Emergency 000. For non-urgent health advice call 13 43	https://metrosouth.health.qld.gov.au/hospitals-and-centres

Service category	Provider	Services offered	Location	Contact (Ph)	Website
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	Metro North Hospital & Health Service	Full listing of services, centres and hospitals within the Metro North Hospital & Health Service District	Not applicable	In an Emergency 000. For non-urgent health advice call 13 43 25 84 (13 HEALTH)	https://metronorth.health.qld.gov.au/hospitals-services
	13 HEALTH - Queensland Phone Service	For non-emergencies. 24hour health line.	Not applicable	(07) 1343 2584	https://www.qld.gov.au/health/contacts/advice/13health
	Brisbane South PHN	Listings of local health and related providers	Not applicable	1300 467 265	https://bsphn.org.au
	Brisbane North PHN	Listings of local health and related providers	Not applicable	(07) 3630 7300	https://www.brisbanenorthphn.org.au
Animal services	Animal Rescue QLD Inc. Brisbane	ARQ is a 100% no kill charity organisation. They work to rehome animals into new and suitable forever homes	Not applicable	07 3030 3300	https://www.animalsrescueqld.net/
	RSPCA – Wacol	Aim to police animal cruelty and to provide foster homes and homes for domesticated animals	139 Wacol Station Road, Wacol QLD 4076	07 3426 9999	https://www.rspcaqld.org.au/
	DV Connect Pets in Crisis	Pets in crisis is administered directly through DV Connect	Not applicable	1800 811 811	https://www.dvconnect.org/

Service category	Provider	Services offered	Location	Contact (Ph)	Website
		Women's line. For women who need to stay in a refuge but are unable to find alternative care for their pets.			
Counselling and social and emotional wellbeing services	Centacare Family and Relationship Services	Counselling; family and community support; parenting support; individuals and couples support; advocacy; mediation; information and referrals	58 Morgan Street, Fortitude Valley QLD 4006	1300 236 822	Not applicable
	Gallang Place	Counselling, including: domestic violence; grief and loss; anger management; substance abuse; relationships; sexual abuse; and emotional abuse	57 Southgate Avenue, Cannon Hill QLD 4170	07 3899 5041	https://www.gallangplace.org.au
	Beyond Blue	Online and phone counselling/support with a trained mental health professional	Not applicable	1300 224 636	https://www.beyondblue.org.au
	Lifeline National Phone Service	Connects people with care by providing crisis support and suicide prevention services	Not applicable	13 11 14	https://www.lifeline.org.au/
	Australian Red Cross, Community Centre Bowen Hills	Deliver free counselling every Friday morning from 10am – 2pm	12 Jeays Street, Bowen Hills QLD 4006	07 3852 5105; 0429 178 894	https://www.redcross.org.au
	Relationships Australia –	Counselling and support	Not applicable	1300 364 277	https://www.raq.org.au

Service category	Provider	Services offered	Location	Contact (Ph)	Website
	Queensland				
	Grief and Bereavement Support, Brisbane, QLD Government	Face to face therapy, grief support groups, separation and divorce groups, education in the community, grief home support, etc.	81 Granite Street, Geebung QLD 4034	07 3865 8644	Not applicable
	QLD Government Mental Health Access Line	Confidential mental health telephone triage service that provides first point of contact to public mental health services to Queenslanders. Available 24hours, 7days per week.	Not applicable	1300 642 255	https://www.qld.gov.au/health/mental-health/help-lines/1300-mh-call
	Sisters Inside	Provide counselling and support services to women and young women who are in or have been through the criminal justice system	326 Montague Road, West End QLD 4101	07 3844 5066	https://www.sistersinside.com.au
	Suicide Prevention Pathways Inc.	Free Australia wide telephone support and face to face support in the Brisbane region to those at risk of suicide and their family and friends	Not applicable	1800 008 255	https://www.suicidepreventionpathways.org.au
	Parentline – National Phone Service	National phone support and counselling services for parents	Not applicable	1300 301 300	https://www.parentline.com.au
	SANE Australia Helpline	General advice only. Information about mental illness, treatment and supports available.	Not applicable	1800 187 263	https://www.sane.org.au

Service category	Provider	Services offered	Location	Contact (Ph)	Website
	Suicide Call Back – National Phone Service	180Counselling support to people who are suicidal, carers, bereaved friends and family and health professionals supporting others	Not applicable	1300 659 467	https://www.suicidecallbackservice.org.au/
Legal assistance and information	Aboriginal and Torres Strait Islander Legal Service (Queensland South)	Legal representation in the areas of criminal, civil and family law	Level 5, 183 North Quay, Brisbane QLD 4000	07 3025 3888	http://www.atsils.org.au/
	Legal Aid Queensland – Indigenous Information Line	Access to legal information and advice for the cost of a local call from anywhere in Queensland	44 Herschel Street, Brisbane QLD 4000	1300 650 143	https://www.legalaid.qld.gov.au/Home
	Queensland Indigenous Family Violence Legal Service	Legal advice and representation; support services; workshops	201 Wickham Terrace, Spring Hill QLD 4000	07 3839 6857	https://www.qifvls.com.au/
	The Aboriginal and Torres Strait Islander Women’s Legal & Advocacy Service	Legal advice, information and referral services, court support and family support services	37 Balaclava Street, Woolloongabba QLD 4102	07 3392 3177	Not applicable
	Anti Discrimination Commission QLD	Investigation into complaints, settlement of complaints through conciliation, and works to raise awareness through information, education and	Level 17, 53 Albert Street, Brisbane QLD 4000	1300 130 670	https://www.adcq.qld.gov.au

Service category	Provider	Services offered	Location	Contact (Ph)	Website
		training sessions			
	Basic Rights QLD Inc.	Assist people to know where they stand in relation to social security law, and if an incorrect decision has been made, what to do about it	Not applicable	1800 358 511	https://www.brq.org.au
	Bayside Community Legal Service Inc.	Free general legal advice and referral	First Floor, 105 Florence Street, Wynnum QLD 4178	07 3162 3282	https://www.bcls.org.au
	Caxton Legal Centre Inc.	Free legal advice and social work services, self-help kits and handbooks, and legal education and law reform activities	1 Manning Street, South Brisbane QLD 4101	07 3214 6333	https://www.caxton.org.au
	Legal Aid Queensland	Free legal information and referral is available via telephone and at offices during business hours.	44 Herschel Street, Brisbane QLD 4000	1300 651 188	https://www.legalaid.qld.gov.au/home
	Corrective Services Information	Provide information regarding individuals being held in QCS custody	Not applicable	07 3227 6055	Not applicable
	Crime and Misconduct Commission – Brisbane	Handle complaints about Police	Level 3 Terrica Place, 140 Creek Street, Brisbane QLD 4000	07 3360 6060	https://www.ccc.qld.gov.au
	Energy and Water Ombudsman	Independent dispute resolution service if you are unable to resolve a complaint with your	53 Albert Street, Level 16 Brisbane QLD	1800 662 837	https://www.ewoq.com.au

Service category	Provider	Services offered	Location	Contact (Ph)	Website
	Queensland	energy or water supplier	4000		
	Dispute Resolution Centre – Brisbane, Department of Justice & Attorney General	Free, confidential, non-legal mediation service as an alternative to settling disputes before they go to court	Level 1, 363 George Street (Cnr Magistrates Building), Brisbane QLD 4000	1800 017 288	https://www.justice.qld.gov.au
	Family Relationship Advice Line, QLD Government	National telephone service that assists families affected by relationship or separation issues	Not applicable	1800 050 321	https://www.familyrelationships.gov.au
	LGBTI Legal Service Inc.	Legal assistance across a broad range of areas	Level 2, 725 Ann Street, Fortitude Valley QLD 4006	07 3124 7160	https://www.lgbtilegalservice.org.au
	Nundah Community Legal Service Inc.	Free legal advice and referrals	14 Station Street, Nundah QLD 4012	07 3260 6820	https://www.ncsgi.com.au
	Office of Fair Trading – Brisbane	Advice to both consumers and traders regarding a range of fair trading, consumer affairs and body corporate issues	315 George Street, Brisbane City QLD 4000	13 74 68	https://www.qld.gov.au/law/fair-trading
	Prisoners' Legal Service Inc.	Community legal centre providing free legal advice to incarcerated persons and their families on matters relating to	20 Merivale Street, South Brisbane QLD 4101	07 3846 5074	Not applicable

Service category	Provider	Services offered	Location	Contact (Ph)	Website
		imprisonment			
	Queensland Civil and Administrative Tribunal (QCAT)	Independent tribunal that resolves disputes and makes decisions on a range of matters	Level 9, 259 Queen Street, Brisbane QLD 4000	1300 753 228	https://www.qcat.qld.gov.au
	South West Brisbane Community Legal Centre Inc.	Free legal advice, assistance and referrals	156 Inala Avenue, Inala QLD 4077	07 3372 7677	Not applicable
	Tenants Queensland Inc.	Statewide community organisation, providing services for residential tenants in Queensland and representing their interests	Not applicable	1300 744 263	https://www.tenantsqld.org.au
	Victim Assist QLD	Information on funding support services and referral to support services. Assist recovery of victims of crime who have been injured as a result of an act of violence.	154 Melbourne Street, South Brisbane QLD 4101	1300 546 587	https://www.justice.qld.gov.au
	Women's Legal Aid, Department of Justice and Attorney General	Women's Legal Aid	50 Ann Street, Brisbane QLD 4000	07 3239 6840	https://www.justice.qld.gov.au
	Women's Legal Service	Specialist community legal centre providing free legal and social work services to Queensland women	8 Ponsonby Street (Cnr Ipswich Road), Annerley QLD	1800 957 957; 07 3392 0644	https://www.wlsq.org.au

Service category	Provider	Services offered	Location	Contact (Ph)	Website
			4103		
	Youth Advocacy Centre Inc.	Legal advice, assistance and information service	Unit 4, 162 Petrie Terrace QLD 4000	07 3356 1002	https://www.yac.net.au
Welfare and general community relief	West End Community House (Community Plus Queensland Inc.)	General linkage and support services	4 Norfolk Road, South Brisbane QLD 4101	07 3217 2333	http://www.communitypluse.org.au/west/what-we-do/
	Community Queensland Ltd	Individual and family support services to people in the inner western suburbs of Brisbane. Services include: crisis intervention; support and counselling; advocacy; information and referral; self-help groups; community education; childcare; emergency relief; social support services for the aged, people with a disability and people with a mental illness; and no interest Loans Scheme	180 Jubilee Terrace, Bardon QLD 4065	07 3510 2700	https://www.community.org.au/
	St Vincent de Paul – Brisbane Helpline	Food vouchers and parcels; furniture; clothing; linen; rent other bills	Not applicable	1800 846 643	https://www.qld.vinnies.org.au/
	Salvation Army QLD Phone	Food vouchers and financial assistance	Not applicable	07 3222 6666	https://www.salvationarmy.org.au/

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	Service				
	Connected Inc.	Assistance to those affected by homelessness, domestic violence and disadvantage	Shed 4A/143, St Vincent's Rd, Virginia QLD 4014	07 3267 1629	https://www.connectedinc.org.au
	Community Services Australia (formerly Community Care Incorporated)	Community Welfare	Unit 1/23 Secam Street, Mansfield QLD 4122	07 3208 4815	https://www.csgroup.org.au/
	Community Friends – West End	Free food every Wednesday (4pm) at West End Community Park	155 Boundary Street, West End QLD 4101	0418 754 900	https://www.facebook.com/communityfriends.au
	Acacia Ridge Community Support Inc.	Provide emergency relief, including food vouchers. Also provide an employment assistance program, community development program and housing resource service	21 Hanify Street, Acacia Ridge QLD 4110	07 3277 4893	Not applicable
	Wandarrah Neighbourhood Centre	Offer emergency relief (when funds are available), food vouchers, rent and utilities assistance, advocacy, medication and counseling	Corner Lilac & Magnolia Streets, Inala QLD 4077	07 3372 3955	Not applicable
	Queensland Government, Community and	Search for local neighbourhood and community centre services across	Not applicable	Not applicable	https://www.qld.gov.au/community/your-home-community/groups-in-your-

Service category	Provider	Services offered	Location	Contact (Ph)	Website
	Neighbourhood Centre Search Tool	Queensland			community/neighbourhood-community-centres
Youth Services	Indigenous Youth Health Service, ATSICHS Brisbane	Primary health care and wellbeing services for Aboriginal and Torres Strait Islander young people	60 Ferry Road, West End QLD 4101	07 3240 8900	https://www.atsichsbrisbane.org.au
	Brisbane Youth Service	Services span to include housing; emergency relief; support for young families; health services; advocacy/support; support for young women	42 McLachlan Street, Fortitude Valley QLD 4006	07 3620 2400	https://www.brisyouth.org/
	Child and Youth Mental Health Acute Response Team, Children's Health Queensland Hospital and Health Service	Offer free and confidential services specializing in the treatment of children and youth up to 18 years who have or are at risk of developing emotional disturbance or major mental illness	Lady Cilento Children's Hospital, 501 Stanley Street, South Brisbane QLD 4101	07 3068 2555	Not applicable
	Child and Youth Mental Health Service – Mt Gravatt, Children's Health Queensland	Provide comprehensive assessment, treatment and management of children and young people up to 18 years with severe and / or complex mental health conditions	643 Kessels Road, Upper Mount Gravatt QLD 4122	07 3087 2260	https://www.childrens.health.qld.gov.au

Service category	Provider	Services offered	Location	Contact (Ph)	Website
	Hospital and Health Service				
	Child and Youth Mental Health Service – Yeronga, Children’s Health Queensland Hospital and Health Service	Provide comprehensive assessment, treatment and management of children and young people up to 18 years of age with severe and/or complex mental health conditions	51 Park Road, Yeronga QLD 4104	07 38 48 8011	https://www.childrens.health.qld.gov.au
	Children’s Health Queensland Hospital and Health Service – Inala	Provide comprehensive assessment, treatment and management of children and young people up to 18 years of age with severe and/or complex mental health conditions	7 Kittyhawk Avenue, Inala QLD 4077	07 3372 5577	https://www.childrens.health.qld.gov.au
	Children’s Health Queensland Hospital and Health Service – Nundah	Provide comprehensive assessment, treatment and management of children and young people up to 18 years with severe and / or complex mental health conditions	Nundah Community Health Centre, 10 Nellie Street, Nundah QLD 4012	07 3146 2300	https://childrens.health.qld.gov.au
	CREATE Foundation	Aim to empower children and young people to build self-confidence, self-esteem and skills that enable them to have a voice and be heard through programs such as Speak Up,	Level 1, 3 Gregory Terrace, Spring Hill QLD 4000	07 3062 4860	https://www.create.org.au/

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		CREATE Your Future, Youth Advisory Groups and Case Worker Training			
	BABI Youth and Family Service	Provide services and programs including accommodation, counseling, family support etc.	34 Bay Terrace, Wynnum QLD 4178	07 3393 4176	https://www.babi.org.au/
	Headspace – Taringa	Free, confidential support for young people aged 12-25 years who are going through a rough time	5 Moorak Street, Taringa QLD 4068	07 3157 1555	https://www.headspace.org.au
	Headspace – Woolloongabba	Free, confidential support for young people aged 12-25years who are going through a rough time	182 Logan Road, Woolloongabba QLD 4102	07 3249 2222	https://www.headspace.org.au
	Inala Youth Service	Provide support to young people (10-25years) and their families	12 Sittella Street, Inala QLD 4077	07 3372 2655	https://iys.org.au/
	Picabeen Youth Services	Multi-service hub providing support services to address the needs of vulnerable people. Youth Workers provide a range of support options for young people at risk. Supports include case management and a range of prevention and early intervention activities.	22 Hoben Street, Mitchelton QLD 4053	07 3354 2555	http://www.picabeen.org.au
	PCYC Queensland	Deliver a broad range of youth-focused activities and programs.	Navigate web link to locate your nearest centre	07 3909 9555	https://www.pyc.org.au/find-your-pyc/

Service category	Provider	Services offered	Location	Contact (Ph)	Website
	Youth Advocacy Centre Inc.	Community legal and social welfare centre for young people aged 10 to 18 years generally.	Unit 4, 162 Petrie Terrace, Petrie Terrace QLD 4000	07 3356 1002	https://www.yac.net.au/
	BEROS	BEROS works with young people aged 12-18years who are in the care of child safety and are self-placing and often sleeping rough and couch surfing. BEROS aims to connect young people to safe and stable housing, increase safety and stability and support young people to access resources	Not listed	07 3036 4444 or 0447 385 199	Not listed
	Zig Zag Women's Resource Centre	Operates for young women aged 12-25years. Seek to provide resources to those working with young women, as well as providing direct support to young women. Focused on supporting young women with issues pertaining to homelessness and sexual assault.	575 Old Cleveland Road, Camp Hill QLD 4152	07 3843 1823	https://zigzag.org.au/
	Zillmere Young Peoples Support Service, North-East Community Support Group	Provide information, advice and referral as well as client case management to young people aged 12 to 18 years that are at risk of	Not listed	0448 584 833	Not listed

Service category	Provider	Services offered	Location	Contact (Ph)	Website
	Inc.	disconnection and experiencing challenges in their lives			
Child and family services	Kummara Association Inc.	Provide a range of family wellbeing services, including referral, advocacy, education and training. Also deliver social and recreational groups.	Multiple program locations	Chandler Office (Brisbane Family Wellbeing Service) – 07 3846 564	https://www.kummara.org.au/contact
	Kurbingui Youth Development Limited	Activities primarily target all Aboriginal and Torres Strait Islander families, including children with complex family issues	425 Zillmere Road, Zillmere QLD 4034	07 3865 1462	http://kurbingui.org.au
	Act for Kids – Wooloowin	Provide free therapy and support services to children and families who have experienced or are at risk of experiencing child abuse and neglect	80 Kedron Park Road, Wooloowin QLD 4030	07 3357 9444	https://www.actforkids.com.au/about/
	Brisbane Region Child Safety, Department of Child Safety Youth and Women	Provide support and a range of services to children, young people, families and carers to ensure children's safety and wellbeing and to prevent children from being harmed	55 Russell Street, Ground Floor, South Brisbane QLD 4101	07 3097 0096	https://www.communities.qld.gov.au/
	Child Health Line	24hour telephone information line	Not applicable	07 3862 2333 or 1800 177 279	Not applicable
	Child Safety Services Enquiries Unit	Provide support and a range of services to children, young people, families and carers	Not applicable	07 3224 8045	https://www.csyw.qld.gov.au/child-family

Service category	Provider	Services offered	Location	Contact (Ph)	Website
	Community Child Health Service – Brisbane North	Assistance to parents and carers by working in partnership with them in the prevention and early detection of health problems. Free service.	184 St Paul's Terrace, Fortitude Valley QLD 4006	07 3250 8555	Not applicable
	Accoras, Family Mental Health Support Services	Family Mental Health Support Service, previously known as Accoras, is funded by the Department of Social Services. Provide free, individual outreach support for children and young people aged 0 to 18 years, with involvement of their families.	Unit 1, 973 Fairfield Road, Yeerongpilly QLD 4105	07 3255 6555	https://www.accoras.com.au
	Department of Child Safety, Youth & Women	General enquiries	Not applicable	1800 811 810	https://www.csyw.qld.gov.au
	Family and Child Connect	Integrated referral service	Not applicable	13FAMILY (13 32 64)	http://www.familychildconnect.org.au
	Kindy Hotline	Kindy phone service	Not applicable	1800 4 KINDY (1800 454 639)	Not applicable
	Playgroup Queensland	Playgroup QLD phone service	Not applicable	1800 171 882	Not applicable
Drug and alcohol services	Indigenous Community Alcohol and Drug Team	Free, confidential support for Aboriginal and Torres Strait Islander people experiencing alcohol and drug problems	Biala Building, 720 Roma Street, Brisbane City QLD 4000	07 3837 5633	Not applicable
	Queensland Aboriginal &	Also known as the Jessie Budby Healing Centre. Offers	27 Llewellyn Street, New	07 3358 5111	Not applicable

Service category	Provider	Services offered	Location	Contact (Ph)	Website
	Islander Corp, Alcohol & Drug Dependence Services	alcohol and drug education, rehabilitation and counseling.	Farm QLD 4005		
	Queensland Injectors Health Network	Supports and promotes the health and wellbeing of people who currently use illicit drugs, have used illicit drugs in the past and members of the community touched or affected by illicit drug use	1 Hamilton Place, Bowen Hills QLD 4006	07 3620 8111	https://www.quihn.org/
	ADAWAS Adolescent Drug and Alcohol Service	Clarence Street is part of the Mater Young Adult Health Centre. Deliver a range of services to support young people who experience issues with substance use, including a residential program, a specialist youth worker service and a day program	40 Clarence Street, South Brisbane QLD 4101	07 3163 8400	http://www.mater.org.au/
	Family and Drug Support – Brisbane City	Family Drug Support provide support to families impacted by someone else’s drug/alcohol use through a 24hour telephone support line	Not applicable	1300 368 186	http://www.fds.org.au
	Harm Reduction Centre – Brisbane	Part of the Biala Alcohol and Drug Service. Provides 24hour needle and syringe program as well as blood screening for blood borne viruses, pre and	270 Roma Street, Brisbane QLD 4001	07 3238 4047	Not applicable

Service category	Provider	Services offered	Location	Contact (Ph)	Website
		post test counselling, and primary health care advice for injecting drug users			
	Quitline – Statewide	24hour information and support for people who want to give up smoking. Information about QUIT smoking programs and QUIT kits are available.	Not applicable	13 78 48	http://www.quitnow.gov.au
	Teen Challenge QLD	Offer the following services: emergency accommodation for young men 16-25years; residential rehabilitation program for young men aged 18-45years and young women aged 16-39years; life recovery day program; and family support program.	Contact for details	07 3422 1500	https://www.teenchallengeqld.org.au/
Cultural services	Community and Personal Histories Section, Department of Child Safety Youth & Women	Access to government records to help people reconstruct their family and community histories	Neville Bonner Building, Level 6a 75 William Street, Brisbane QLD 4000	13 74 68	https://www.communities.qld.gov.au
	Inala Elders Aboriginal and Torres Strait Islander Corporation	Elder support and cultural preservation	79-91 Poinsettia Street, Inala QLD 4077	07 3372 6925	Not listed
	Link Up QLD	Family history research;	3-5 Reid Street,	07 3636 0411	http://www.link-

Service category	Provider	Services offered	Location	Contact (Ph)	Website
	Aboriginal Corporation	financial assistance for family reunions, to return to country, community or graveside; social and emotional support before, during and after reunion; healing activities, including support groups, art therapy, counselling, linkage to other agencies, community events and education	Woolloongabba QLD 4102		upqld.org.au/
	Inala Wangarra	Not for profit community development organisation, delivering a variety of sport, recreation, justice, education, employment, health, cultural and arts programs for all ages	12/31 Acanthus St, Darra QLD 4076	07 3375 9001	http://inalawangarra.com.au